

Customer Survey

Do you ride YCAT? Have concerns, questions, comments? We need your feedback! This survey would further the planning objective to improve services for vulnerable individuals needing transportation in our community. Use the QR code below to fill out the survey!



Contact Us

Address
2715 E. 14th St, Yuma, AZ
85365

Phone
(928)783-2235, option 1

Fax
(928)783-0309

Email
info@ycipta.az.gov

Website
www.yciptaz.gov



ONCALL

On Demand ADA Service



Use the QR code below to view our website!



"SEE WHERE IT TAKES YOU... ¡VAMOS!"

The Yuma County Intergovernmental Public Transportation Authority (YCIPTA) operates the Yuma County Area Transit (YCAT) OnCall service

Welcome!

Eligibility – ADA Certification

More information



The Yuma County Intergovernmental Public Transportation Authority (YCIPTA) operates the Yuma County Area Transit (YCAT) OnCall service. YCAT OnCall is a door to door demand responsive transportation within throughout the entire southwestern areas of Yuma County. Service operates within a 3/4 mile radius of either side of a YCAT fixed route and in accordance with the Americans for Disabilities Act (ADA).

YCAT OnCall can be used for work, medical, appointments, school, meetings, senior services, events and much more. Vehicles are accessible to a variety of mobility devices such as wheelchairs. Service is available when YCAT buses are in operation Monday through Saturday.

YCAT OnCall is reserved for qualifying persons with disabilities unable to board YCAT buses or access a bus stop due to their disability.

To become ADA certified, you need to fill out an ADA Certification Application, which is available by calling (928) 783-2235 (TDD/TTY: 711 through the Relay Service) or downloading from www.ycat.az.gov.

As part of the application process, you may be called to verify information on the application or you may be asked to attend an in-person assessment of your disability. Once the application process has been completed, you will receive a decision by mail in 21 days.

A denial of certification or conditional certification decision can be appealed. The appeal process will be detailed in the determination letter. A copy of the policy is available by contacting us.



Mobility Devices

YCAT vehicles are fully equipped with a lift and a securement area with space for up to two mobility devices such as wheelchairs. The bus operator will provide assistance with normal boarding or exiting, securement and operation of the lift.

Share Ride Service

Remember—YCAT OnCall is a shared ride experience. You may have other riders on the same bus as you.

Fare

Fares are paid for each one-way trip. Bus operators only accept cash. Fare is to be paid with exact change only; as fareboxes do not provide change. No round trip fares are allowed. Fares are subject to change. Bus passes are available.

Each one way trip is \$4.00, One Personal care attendants are free.